



## Welcome From Your Online Uniform Provider

Go to: **[www.yourschooluniform.com](http://www.yourschooluniform.com)**

Then go to: **Find Your School Uniform**

(Click on one of the red 'Find Your School Uniform' buttons. One is near the top left of the website.)

Dear Parent,

Welcome to YourSchoolUniform.com. We are proud to have been selected as the uniform provider for your school. We supply a comprehensive range of uniform via our internet shop and mail order service, with delivery direct to your chosen delivery address or to school.

Our tried and tested products have the school logo applied (where appropriate). We also have a large range of plain items including: jackets, sun hats, footwear, name tapes and water bottles, allowing you to buy everything you need in one go.

Ordering online is very simple. Just visit [www.yourschooluniform.com](http://www.yourschooluniform.com), then select 'Find Your School Uniform' to select uniform approved by your school with the school logo. (See '6 step guide to ordering' on the following page.) Please do not send in orders and money to the school, but use the options detailed in this letter instead.

There are areas on the website to provide you with answers to questions such as delivery timescales, size information or frequently asked questions (FAQs). If you need to contact us, there is a contact form on the site which, once completed, will go directly to our parent help desk to be dealt with by our dedicated team. You can also e-mail us directly at [info@yourschooluniform.com](mailto:info@yourschooluniform.com) or call us on 01773 837377.

You can register and purchase uniform using a debit or credit card. If you prefer, you can print off your order online and send it to us with a cheque. If you don't have internet access, you can pick up an order form from the school office and post it to us with a cheque.

There should be a try-on pack at school to help you with uniform sizes. We also provide an exchange service and include a postage paid returns label with your order.

Delivery is free of charge to your chosen delivery address when spending over £70. If you spend less than £70, there is a small post and packing charge of £3.99. If your school has made available the 'deliver to school' option, delivery will be free of charge regardless of the value. If you choose this option when ordering, orders will be packed individually, then collated and delivered to school at preset dates during term time for you.

Please order in plenty of time, especially during the busy back-to-school period when delivery may take a little longer or when you may be going on holiday. Please allow enough time so that you can make an exchange or order additional items if necessary.

We look forward to welcoming you to our website, and hope that you will visit us many times during your child's school years.

Yours faithfully,

The Team at YourSchoolUniform.com

*"I will definitely recommend this company to everyone I know with children of school age."*

Donna Wynne, Tyne and Wear

## Your 6 Step Guide to Ordering School Uniform

1. Go to [www.yourschooluniform.com](http://www.yourschooluniform.com) and click 'Find your school uniform.'
2. Enter your school details to search for your school, then click on the school's logo or name to see the uniform.
3. Select quantities for required uniform, then click 'Buy Items.'
4. Continue shopping for additional items if required.
5. Go to the checkout and pay securely with any major credit or debit card.
6. Relax and we'll deliver. Next time you wish to order, log in at the top of website for quick access to your school.